

## STOCKHOLDER COMMUNICATIONS POLICY

Extra Space Storage Inc. provides the opportunity for stockholders and other interested parties to communicate with members of our Board of Directors (the "Board"). Stockholders and other interested parties may communicate with the independent Board members or the chairperson of any of the committees of the Board by e-mail or regular mail. All communications by e-mail should be sent to [stockholdercommunications@extraspaces.com](mailto:stockholdercommunications@extraspaces.com). Communications sent by regular mail should be sent to the attention of the Independent Directors, the Audit Committee Chairman, the Compensation, Nominating and Governance Committee Chairman, or the Disclosure Committee Chairman, as the case may be, in each instance in care of the secretary of the Company at the Company's headquarters office at 2795 East Cottonwood Parkway, Suite 400, Salt Lake City, Utah 84121.

Our chief legal officer and secretary will review each communication received in accordance with this process to determine whether the communication requires immediate action. These officers will forward all appropriate communications received, or a summary of such communications, to the appropriate Board member(s). However, we reserve the right to disregard any communication that our chief legal officer and our secretary determine is unduly hostile, threatening, illegal, does not reasonably relate to the Company or its business, or is similarly inappropriate. These officers have the authority to disregard any inappropriate communications or to take other appropriate actions with respect to any such inappropriate communications.